

Software Authentication

Signal Solution software products include a recording and real-time monitoring program for rat and mouse cages called PiezoSleep, and an analysis program to be used on the recorded data called SleepStats. To improve our commercial software distribution and update process, we now use activation codes to enable SleepStats to run on your local PC. The links to the most recent version of the install scripts are sent to customers at the time of the purchase or downloaded from our website.

While the software install script will run on your PC, the first time the program is executed, it will prompt the user for a serial number to validate and allow it to run on that computer. The serial number will be distributed to customers at the time of purchase or obtained from the website when registering. If you purchase the analysis program but don't have a serial number, please contact the Signal Solutions sales team (<https://www.sigsoln.com/contact/>).

When installing and validating the analysis program, the computer needs to be connected to the internet to download software libraries from a MathWorks server and to communicate with our server to register that your program was installed. The first time executed, the window shown in Fig. 1 will appear. The site code and machine ID text boxes will include information unique to your computer. You will need to provide the serial number in the blank text box and click **Continue**.

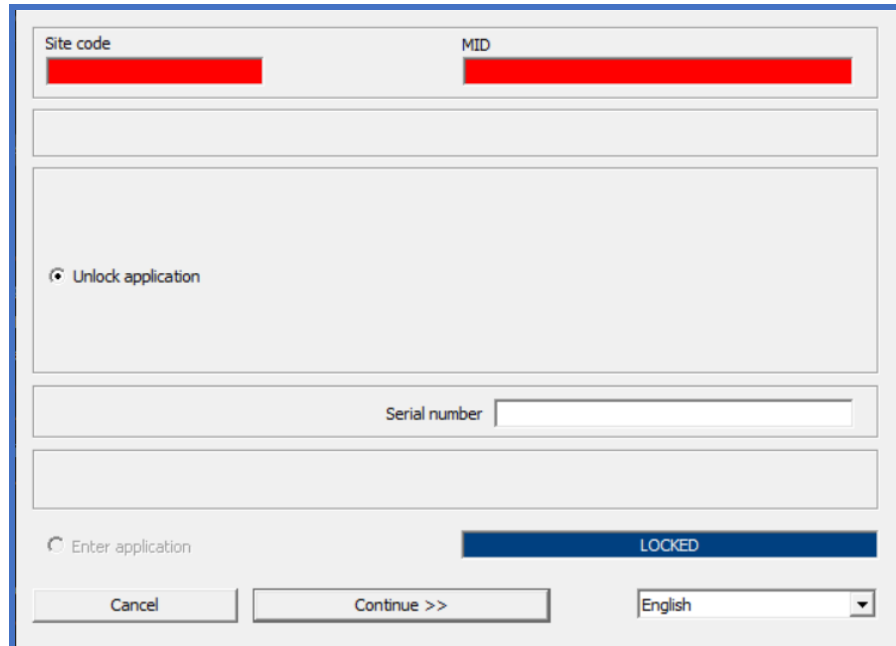


Figure 1: Window appears after opening the software

The program will then communicate with our server and register the product for that computer. Once that happens, the initial menu for SleepStats will appear. The validation with the serial number only needs to be done once. Updates to the product will not require this process to be repeated. Just simply run the install script for the new release.

If you need to move the software to a different computer, it must be deactivated on the current computer. To do this, hold **CTRL** when launching the software, and the window shown in Fig. 2 will appear (similar to Figure 1). Select the **Remove License** button and then click **Continue**.

The image shows a software deactivation window with the following elements:

- Site code** and **MID** input fields (redacted with black bars).
- A large empty text area.
- ☐ **Remove license**
- Serial number** input field (redacted with a black bar).
- License note** input field (redacted with a black bar).
- ☒ **Enter application**
- A blue button labeled **LICENSED**.
- Buttons at the bottom: **Cancel**, **Continue >>**, and a language dropdown menu set to **English**.

Figure 2: Window to deactivate software

If you no longer have access to the licensed computer, contact us. If you have the purchase order number associated with the software or the serial number for the program, please include that in your request. If not, indicate the person who made the purchase. Once we have identified the program, we will deactivate it from the current computer, and then you should be able to repeat this process on a new computer.